

Subject: Claims of defective European standards related to health and/or safety	Author: Alain Mayer	Date: 2007-08-06 09:38:06
<p>The procedure to allow the CEN System to manage its reactions to claims of defective standards related to <u>health and /or safety</u> has been finally approved by the CEN/BT. This procedure has been proposed in order to allow <u>any stakeholders</u> such as consumers, national authorities, users.. to set up a claim directly to CEN. It is intended to solve at early stage the possible technical litigations and to prevent the launching of a too high number of "Formal objections" at EU Commission level that have a negative effect upon the credibility of EN harmonized standards.</p> <p>This procedure with the related flowchart has been made available on BOSS on 01.08.2007 as a Guidance document: 'Claims of defective European Standards' via the attached link:</p> <p>http://www.cen.eu/boss/supporting/guidance+documents/gd+-+claims+of+defective+european+standards/index.asp</p> <p>It can also be accessed in 'What's New':</p> <p>In addition, links to this Guidance document have been made to the home page of Production processes:</p> <p>http://www.cen.eu/boss/whatnew.asp.http://www.cen.eu/boss/production/index.asp and the feedback procedure: http://www.cen.eu/boss/support/support+processes+-+index/feedback+procedure/index.asp.</p>		